



March 15, 2019

Dear **User**,

This is a very important letter to inform you of a change that will affect your ability to utilize the Sprint Money Express Prepaid Mastercard®. As of **May 15, 2019**, Urban FT will no longer be servicing your Sprint Money Express Prepaid Mastercard.

WHAT THIS MEANS FOR YOU:

If your prepaid card is setup for automatic transactions, such as direct deposit or automatic withdrawals, you must make new arrangements or discontinue the electronic transactions **before April 15, 2019**.

Make new arrangements by contacting your employer, benefit provider or payees **before April 15, 2019**.

If you do not make new arrangements by **April 15, 2019**, your card number will no longer be valid and all electronic transactions will fail.

You may continue to use your prepaid card as normal for purchases and ATM withdrawals until **May 15, 2019**.

On **May 15, 2019**, your prepaid card will be closed and any remaining funds will be sent to you in the form of a paper check. To prevent delays in receiving your paper check, login to your account and verify your mailing address is correct.

For historical purposes, transaction history for your existing prepaid card will be available at <http://www.sprintmoneyexpress.com>. We kindly ask that you destroy your prepaid card on May 15, 2019 by cutting the card in half.

Thank you in advance for your anticipated cooperation and understanding in this matter. For further assistance, please contact customer service at 646-992-8474 available Monday – Friday 8AM-8PM EST.

Sincerely,

Sprint Money Express

sprintmoneyexpress.com | care@wipit.me | 646-992-8474

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